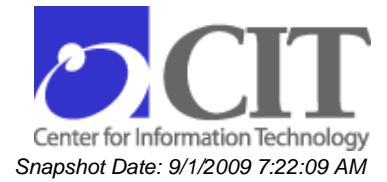


## Customer Service Report for DCOB

For the period: Saturday, August 01, 2009 12:00:00 AM to Monday, August 31, 2009 11:59:59 PM



	CREATED				ASSIGNED/PENDING/ CHECKED OUT			CLOSED			AVG MIN
	DCS	DCOB	Web	Other	DCS	DCOB	Other	DCS	DCOB	Other	To Close
<b>ASR</b>											
Colocation-OFF	0	0	0	1	0	1	0	0	0	0	0
Colocation-ON	0	0	0	1	0	0	0	0	1	0	0
Other	0	0	0	10	0	10	0	0	0	0	0
<b>NIH Data Center</b>											
Aperture Vista	0	15	0	2	0	1	0	0	16	0	0
<b>Grand Total:</b>	<b>0</b>	<b>15</b>	<b>0</b>	<b>14</b>	<b>0</b>	<b>12</b>	<b>0</b>	<b>0</b>	<b>17</b>	<b>0</b>	<b>0</b>

Total Tickets Closed:	17
Total Tickets Assigned/Pending/Checked Out:	12
Total Tickets Created:	29